



THE STATIONERY COMPANY

*Your complete office solution*

## *Your Guarantee from The Stationery Company*

### **Our Aim . . .**

We want you to be 100% delighted with the service you receive. If for any reason, you feel you have not enjoyed the high standards you expect, all we ask is the opportunity to put this right for you. To enable you to judge us, right from the start, we would like to lay down our Guarantees to you.

### **Next Day Delivery**

Every item of stationery is held in stock for fast, reliable delivery anywhere in the UK. Any order received by 5:00pm on a working day will be delivered the next working day. Delivery can be direct to any number of addresses around the country.

### **Guaranteed No-Quibble Returns Policy**

If you're unhappy with any product ordered from The Stationery Company catalogue, whether it is damaged or just not what you expected, you can return it for full and immediate credit. You are free to return any item to us, all we ask is that the product is in its original, undamaged packaging and you let us know within 15 days of delivery. We will make all the necessary arrangements and organise the collection without any fuss.

### **Guaranteed Quick Credit Notes**

When a credit note is required, we appreciate the need for speed; once the goods are back with us they will be checked. If everything is OK, which it normally is, a credit note will be in the post to you within 48 hours. If you prefer we will even fax it to you before it goes in the post, all you have to do is let us know.

### **Our Product Guarantee**

All products supplied by The Stationery Company carry a guarantee against defects in materials and workmanship for a minimum period of 12 months from the date of purchase.

### **Your Extended Furniture & Seating Guarantee**

We have collaborated with a local Furniture Manufacturer; their products are so well made they are covered by an incredible extended guarantee. That's 5 years on all seating and all other furniture.

### **All Electrical Goods & Business Machines Guaranteed**

For your total protection ALL electrical goods and business machines purchased from The Stationery Company will include a minimum 12-month Manufacturers Warranty. Simply call us and we will do the rest for you.

## **Proud to be of service to YOU...**

*Your complete office solution*



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